



*Release 3.3, Ratified, Mar 2017*



## Document Summary

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|------------------|---|
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|--------------------------------|------------------|---------------------------------------|
| 10 Aug 2005                    | Tom Heist        | 05-000251                             |
| 25-Jun-2014                    | GS1 GO           | 14-000110                             |
| 12-Jul-2016                    | GS1 GO           | 16-000340                             |

## Business Requirements Document (BRAD) Reference

| BRAD Title                       | BRAD Issue Date | BRAD Version |
|----------------------------------|-----------------|--------------|
| Collaborative Receipt Settlement | 13-May-2006     | 0.0.15       |

## Document Change History

| Date of Change | Version           | Changed By      | Reason for Change | Summary of Change      |
|----------------|-------------------|-----------------|-------------------|------------------------|
| 12-Jan-2012    | BMS 3.0 – Issue 1 | Mark Van Eeghem | BMS Release 3.0   | See summary of changes |
| 01-May-2013    | BMS 3.1 – Issue 1 | Coen Janssen    | BMS Release 3.1   | See summary of changes |
| 15-Sep-2014    | BMS 3.2 – Issue 1 | Ewa Iwicka      | BMS Release 3.2   | See summary of changes |
| 01-Mar-2017    | BMS 3.3 – Issue 1 | Ewa Iwicka      | BMS Release 3.3   | See summary of changes |

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# 1 Business Domain View

## 1.1 Introduction

### Message Definition

Claims Notification is a message sent by the buyer to the seller or vice versa for negotiating the resolution of claims.

### Principles

Claims Notification t may be used to:

- communicate claims related to discrepancies that are first captured in the Advanced Remittance Notification,
- communicate any other type of claim related to the specific shipment covered by the Advanced Remittance Notification, or any other additional type of claim made by either party.

## 1.2 References

| Reference Number | Reference Name                         |
|------------------|--|
| [ref1]           | Order                                  |
| [ref2]           | Despatch Advice                        |
| [ref3]           | Reconciliation for Request for Payment |
| [ref4]           | Advanced Ship Notice                   |
| [ref5]           | Claims Debit Credit Advice             |
| [ref6]           | Receiving advice                       |
| [ref7]           | Settlement                             |
| [ref8]           | eCom domain common Library 3.3         |
| [ref9]           | Shared Common Library 3.3              |

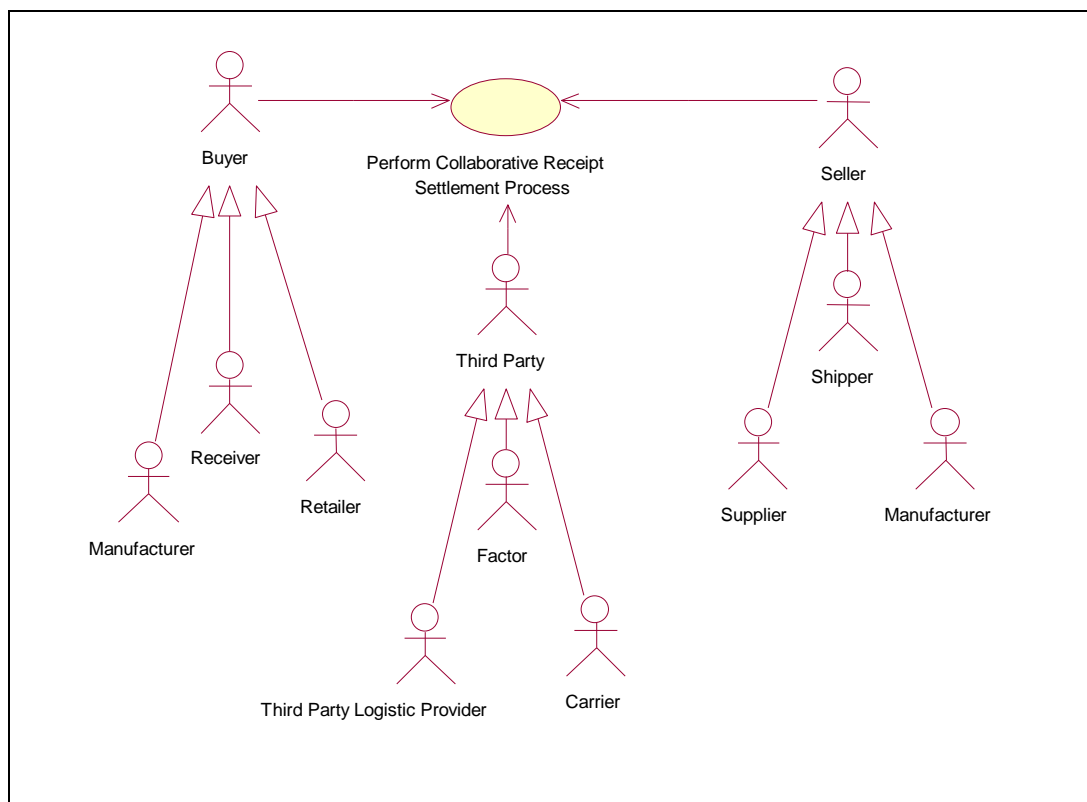
# 2 Business Context

| Context Category     | Value(s)   |
|----------------------|------------|
| Industry             | All        |
| Geopolitical         | All        |
| Product              | All        |
| Process              | Pay        |
| System Capabilities  | GS1 System |
| Official Constraints | None       |

## 3 Business Transaction View

### 3.1 Business Process – Perform Collaborative Receipt Settlement

#### Use Case Diagram



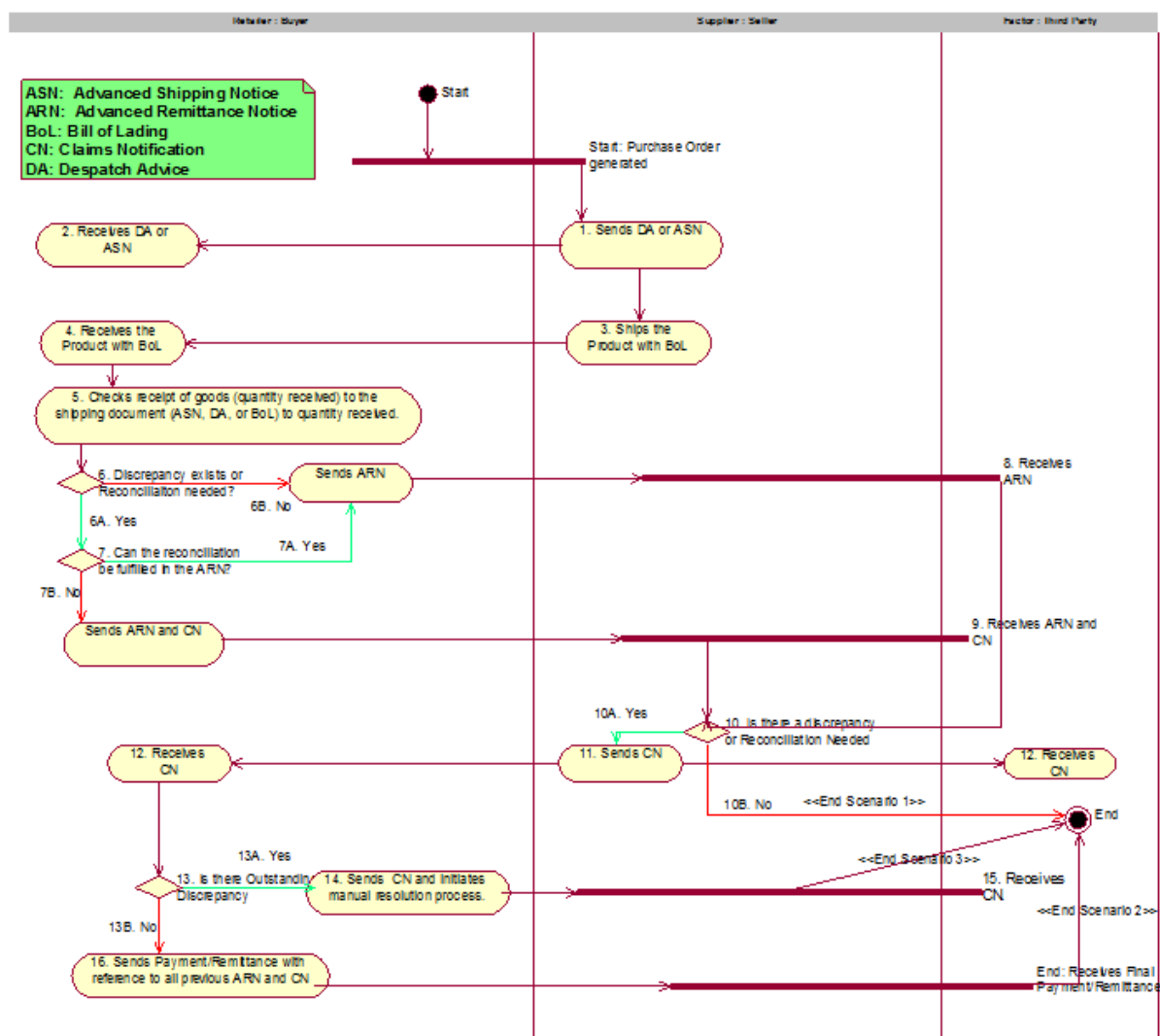
#### Use Case Description

| Use Case ID          | UC-1  |
|----------------------|---|
| Use Case Name        | Perform Collaborative Receipt Settlement  |
| Use Case Description | Collaborative Receipt Settlement  |
| Actors (Goal)        | <p><b>Buyer (Retailer):</b> The retailer is the party that orders, receives goods and makes payment for goods. The retailer is also the buyer in the GS1 Trade of Goods and Services Model. Within the Global Data Synchronization Network the retailer may be identified with the role of data recipient.</p> <p><b>Seller (Supplier):</b> The supplier is the party that receives orders, delivers goods and receives payment for goods. The supplier is also the seller in the EAN.UCC Trade of Goods and Services Model. Within the Global Data Synchronization Network the supplier may be identified with the role of data source.</p> <p><b>Third Party (Factor):</b> The factor is a financial institution that represents the supplier in matters related to receipt of payment and adjustments to payment. The factor is also a third party in the GS1 Trade of Goods and Services Model.</p> |
| Performance Goals    | To perform and execute the Collaborative Receipt Settlement process.  |
| Preconditions        | Master Data alignment and item, party and price synchronization   |
| Post conditions      | Buyer submits the final remittance to the seller or the third party.  |

| Scenario | Begins when purchase order is generated either by the buyer or seller.<br>Continues with... |                            |  |
|----------|---|----------------------------|--|
|          | Step #  | Actor                      | Activity Step  |
|          | 1   | Seller                     | Sends Despatch Advice (DA) or Advanced Ship Notice (ASN) to the Buyer  |
|          | 2   | Buyer                      | Receives the DA or ASN   |
|          | 3   | Seller                     | Ships the product with the Bill of Lading (BoL)  |
|          | 4   | Buyer                      | Receives the product with BoL  |
|          | 5   | Buyer                      | Checks receipt of goods (quantity received) to the shipping document (ASN, DA, and/or BoL) to quantity received. |
|          | 6   | Buyer                      | Analyse if there are any discrepancies or if reconciliation is needed.   |
|          | 6A  | Buyer                      | If discrepancy or reconciliation is needed, proceed to step 7  |
|          | 6B  | Buyer                      | If there is no discrepancy or reconciliation needed, Sends ARN proceed to step 8                                 |
|          | 7   | Buyer                      | Analyse if the reconciliation can be fulfilled in the ARN.   |
|          | 7A  | Buyer                      | If reconciliation can be fulfilled in ARN, Send ARN proceed to step 8  |
|          | 7B  | Buyer                      | If reconciliation cannot be fulfilled in the ARN, then Buyer sends ARN and CN and proceed to step 9.             |
|          | 8   | Seller/<br>Third<br>Party  | Receives ARN   |
|          | 9   | Seller/<br>Third<br>Party  | Receives ARN & CN.   |
|          | 10  | Seller                     | Analyse if there are any discrepancies or if reconciliation is needed  |
|          | 10A   | Seller                     | If discrepancy or reconciliation is needed, proceed to step 11   |
|          | 10B   | Seller                     | If there is no discrepancy or reconciliation needed, proceed to End Scenario 1.                                  |
|          | 11  | Seller                     | Sends CN   |
|          | 12  | Buyer /<br>Third<br>Party  | Receives CN  |
|          | 13  | Buyer                      | Analyse if there are any outstanding discrepancies   |
|          | 13A   | Buyer                      | If there are outstanding discrepancies, proceed to step 14   |
|          | 13B   | Buyer                      | If there is no outstanding discrepancy, proceed to step 16   |
|          | 14  | Buyer                      | Sends CN and initiates manual resolution process.  |
|          | 15  | Seller /<br>Third<br>Party | Receives CN, and collaborates with Buyer to reach manual resolution on claim. End Scenario 3.                    |
|          | 16  | Buyer                      | Sends Payment/Remittance with reference to all previous ARN and CN   |
|          | Ends when... Seller or Third Party receives Final Payment / Remittance End Scenario 2.      |                            |  |

|                      |  |
|----------------------|--|
| Alternative Scenario | The three ending scenarios are listed above in step 10B, 15, and Ends. |
| Related Requirements | No related requirement   |
| Related Rules        | No related rules.  |

### Activity Diagram(s)



### Sequence Diagram(s)

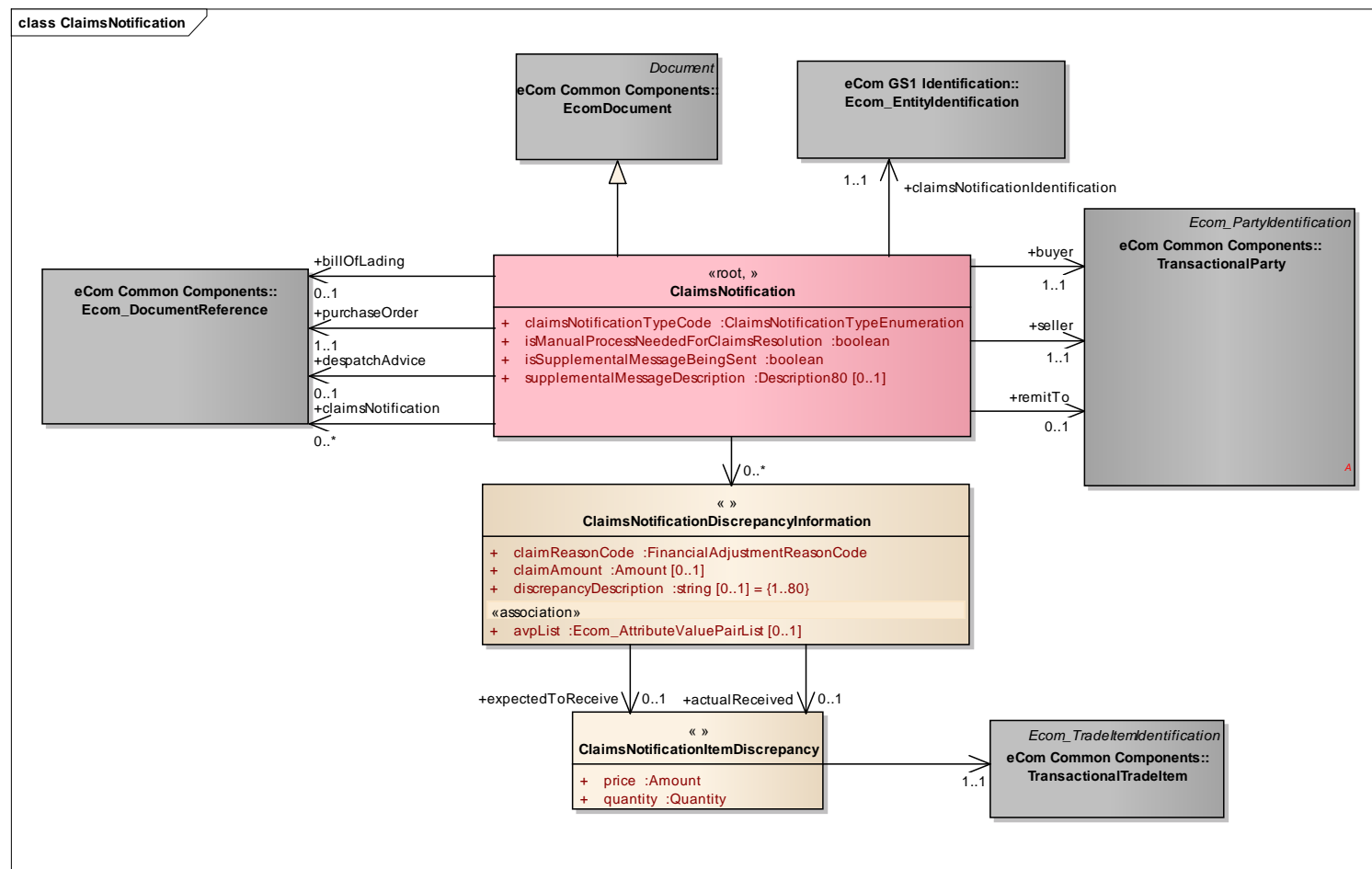
Not Applicable



## 4 Business Information View

### 4.1 Claims Notification

#### Class diagram



## GDD Report

The content of the ClaimsNotification class, its structure and component definitions can be accessed in the Global Data Dictionary:

[http://apps.gs1.org/GDD/bms/Version3\\_3/Pages/bieDetails.aspx?semanticURN=urn:gs1:gdd:bie:ClaimsNotificationDiscrepancyInformation](http://apps.gs1.org/GDD/bms/Version3_3/Pages/bieDetails.aspx?semanticURN=urn:gs1:gdd:bie:ClaimsNotificationDiscrepancyInformation)

| Content            | Attribute / Role                 | Datatype /Secondary class                | Multiplicity | Definition  | Requirements                              |
|--------------------|----------------------------------|--|--------------|---|---|
| ClaimsNotification |                                  |  |              | Claims Notification is a message sent by the buyer to the seller or vice versa for negotiating the resolution of claims.  |   |
| Association        | billOfLading                     | Ecom_DocumentReference                   | 0..1         | A unique number that identifies the Bill of Lading to be used to synchronize / correlate to each trading partner's respective accounts receivable and accounts payable files.   |   |
| Association        |                                  | ClaimsNotificationDiscrepancyInformation | 0..*         | Provides the discrepancy involved in the claims notification. If claims notification is an original or dispute then Discrepancy Information is mandatory.   |   |
| Association        | claimsNotification               | Ecom_DocumentReference                   | 0..*         | A unique number identifying the Referenced Claims Notification to synchronize / correlate to each trading partner's accounts receivable and accounts payable. It is essential to provide the previous Claims Notification Identification when available for Dispute or Refused. |   |
| Association        | seller                           | TransactionalParty                       | 1..1         | Selling agent Contact Information which includes address, email, phone, web address, etc.   | renamed from sellingAgent, made mandatory |
| Association        | despatchAdvice                   | Ecom_DocumentReference                   | 0..1         | A unique number identifying the ship notice (Advanced Shipping Notice or Despatch Advice) to synchronize / correlate to each trading partner's accounts receivable and accounts payable.  | renamed from shipNoticeIdentification     |
| Association        | claimsNotificationIdentification | Ecom_EntityIdentification                | 1..1         | Provides the unique identification for the Claims Notification.   |   |
| Generalization     |                                  | EcomDocument                             |              | Basic information about the content of the message including version number, creation date and time.  |   |
| Association        | purchaseOrder                    | Ecom_DocumentReference                   | 1..1         | A unique number identifying the purchase order number to be used to synchronize / correlate to each trading partner's respective accounts receivable and accounts payable files.  |   |



| Content     | Attribute / Role                         | Datatype /Secondary class         | Multiplicity | Definition  | Requirements                             |
|-------------|--|-----------------------------------|--------------|---|--|
| Association | remitTo                                  | TransactionalParty                | 0..1         | The party (account owner) that receives a payment when such party is not the same as the seller.  |  |
| Association | buyer                                    | TransactionalParty                | 1..1         | Buying agent contact information which includes address, email, phone, web address, etc.  | renamed from buyingAgent, made mandatory |
| Attribute   | claimsNotificationTypeCode               | ClaimsNotificationTypeEnumeration | 1..1         | Code specifying the type of claims notification, such as NEW or DISPUTE.  |  |
| Attribute   | isManualProcessNeededForClaimsResolution | boolean                           | 1..1         | A flag to indicate if manual processes are needed to reach claims resolution.   |  |
| Attribute   | isSupplementalMessageBeingSent           | boolean                           | 1..1         | A flag to indicate if there were any supplemental document(s), or message(s) sent with the Claims Notification. An example of a supplemental document is a Proof of Delivery. |  |
| Attribute   | supplementalMessageDescription           | Description80                     | 0..1         | Provides which supplemental document, or message was sent with the Claims Notification. An example of a supplemental document is a Proof of Delivery.                         |  |

### GDD Report

The content of the ClaimsNotificationDiscrepancyInformation class, its structure and component definitions can be accessed in the Global Data Dictionary:

[http://apps.gs1.org/GDD/bms/Version3\\_3/Pages/bieDetails.aspx?semanticURN=urn:gs1:gdd:bie:ClaimsNotificationDiscrepancyInformation](http://apps.gs1.org/GDD/bms/Version3_3/Pages/bieDetails.aspx?semanticURN=urn:gs1:gdd:bie:ClaimsNotificationDiscrepancyInformation)

| Content                                  | Attribute / Role  | Datatype /Secondary class         | Multiplicity | Definition  | Requirements |
|--|-------------------|-----------------------------------|--------------|---|--------------|
| ClaimsNotificationDiscrepancyInformation |                   |                                   |              | Provides the discrepancy information in the claims notification.            |              |
| Association                              | actualReceived    | ClaimsNotificationItemDiscrepancy | 0..1         | Provides the actual received quantity or item to calculate the discrepancy. |              |
| Association                              | expectedToReceive | ClaimsNotificationItemDiscrepancy | 0..1         | Provides the expected quantity or item to calculate the discrepancy.        |              |



| Content   | Attribute / Role       | Datatype /Secondary class     | Multiplicity | Definition  | Requirements  |
|-----------|------------------------|-------------------------------|--------------|---|---|
| Attribute | claimReasonCode        | FinancialAdjustmentReasonCode | 1..1         | Provides the type of claim being made.  | renamed from nonItemDiscrepancy type, also replaces removed attribute reasonForNonPayment |
| Attribute | claimAmount            | Amount                        | 0..1         | Provides the amount, which is in discrepancy.   | renamed from Amount   |
| Attribute | discrepancyDescription | string                        | 0..1         | Provides the discrepancy description for the discrepancy. This is in addition to the claimReasonCode. |   |
| Attribute | avpList                | Ecom_AttributeValuePairList   | 0..1         | Temporary attributes introduced between minor versions.   |   |

### GDD Report

The content of the ClaimsNotificationItemDiscrepancy class, its structure and component definitions can be accessed in the Global Data Dictionary: [http://apps.gs1.org/GDD/bms/Version3\\_3/Pages/bieDetails.aspx?semanticURN=urn:gs1:gdd:bie:ClaimsNotificationItemDiscrepancy](http://apps.gs1.org/GDD/bms/Version3_3/Pages/bieDetails.aspx?semanticURN=urn:gs1:gdd:bie:ClaimsNotificationItemDiscrepancy)

| Content                           | Attribute / Role | Datatype /Secondary class | Multiplicity | Definition   | Requirements |
|-----------------------------------|------------------|---------------------------|--------------|--|--------------|
| ClaimsNotificationItemDiscrepancy |                  |                           |              | renamed from PriceQuantityItemInformation                      |              |
| Association                       |                  | TransactionalTradeItem    | 1..1         | Provides the trade item identification.                        |              |
| Attribute                         | price            | Amount                    | 1..1         | Provides the price of the item with it's associated currency.  |              |
| Attribute                         | quantity         | Quantity                  | 1..1         | Provides the number of items with an optional unit of measure. |              |



**Note:** Reference Shared Common Library Business Message (BMS) Release 3.3 and eCom Domain Common Library Business Message (BMS) Release 3.3 for all common information.

## 4.2 Enumerations (message specific)

### 4.2.1 ClaimsNotificationTypeEnumeration

| CodeValue    | Description   |
|--------------|---|
| DISPUTE      | The claims notification is a dispute.   |
| NEW_ORIGINAL | The claims notification is new.   |
| REFUSED      | The claims notification is refused and is the beginning of the manual resolution process. |

## 4.3 Code Lists

| Class                                    | Codelist                      | GDD Link  |
|--|-------------------------------|---|
| ClaimsNotificationDiscrepancyInformation | FinancialAdjustmentReasonCode | <a href="http://apps.gs1.org/GDD/Pages/clDetails.aspx?semanticURN=urn:gs1:gdd:cl:FinancialAdjustmentReasonCode">http://apps.gs1.org/GDD/Pages/clDetails.aspx?semanticURN=urn:gs1:gdd:cl:FinancialAdjustmentReasonCode</a> |



**Note:** Refer to the Global Data Dictionary (GDD) for the code values.

## 5 Business Message Examples

### 5.1 Example 1

This is an example of a Claims Notification message. The message is sent on April 13<sup>th</sup> 2011 at 11 AM. The message is identified with the unique identification number CN238745.

#### Party Information

| GS1 Global Location Number | Party Type |
|----------------------------|------------|
| 5412345000013              | Buyer      |
| 4098765000010              | Seller     |

The message is sent by the Buyer (GLN 5412345000013) to Seller (GLN 4098765000010).

#### Message Example

| Attribute   | Value             |
|---|-------------------|
| <b>ClaimsNotification</b>                                       |                   |
| creationDateTime  | 2011-04-13 11:00  |
| documentStatusCode  | ORIGINAL          |
| claimsNotificationTypeCode                                      | NEW_ORIGINAL      |
| isManualProcessNeededForClaimsResolution                        | False             |
| isSupplementalMessageBeingSent                                  | True              |
| supplementalMessageDescription                                  | Proof of Delivery |
| <b>EntityIdentification (+claimsNotificationIdentification)</b> |                   |
| entityIdentification  | CN238745          |
| <b>TransactionalParty (+contentOwner)</b>                       |                   |
| gln   | 5412345000013     |
| <b>DocumentReference (+purchaseOrder)</b>                       |                   |
| entityIdentification  | PO3352            |
| creationDateTime  | 2011-03-11 11:00  |
| <b>DocumentReference (+despatchAdvice)</b>                      |                   |
| entityIdentification  | DA349875          |
| creationDateTime  | 2011-04-10 10:00  |
| <b>TransactionalParty (+seller)</b>                             |                   |
| gln   | 1234567890128     |
| <b>Contact</b>  |                   |
| personName  | John Penguin      |
| <b>TransactionalParty (+buyer)</b>                              |                   |
| gln   | 5412345000013     |
| <b>Contact</b>  |                   |
| personName  | Sara Espanol      |
| <b>ClaimsNotificationDiscrepancyInformation</b>                 |                   |
| claimReasonCode   | 57                |
| <b>ClaimsNotificationItemDiscrepancy (+expectedToReceive)</b>   |                   |

| Attribute  | Value          |
|--|----------------|
| price  | 480 EUR        |
| quantity   | 48 EA          |
| <b>TransactionalTradeItem</b>                              |                |
| gtin   | 40987650000223 |
| <b>ClaimsNotificationItemDiscrepancy (+actualReceived)</b> |                |
| price  | 380 EUR        |
| quantity   | 38 EA          |
| <b>TransactionalTradeItem</b>                              |                |
| gtin   | 40987650000223 |

## 6 Implementation Considerations

### 6.1 User Guide

The Functional User Guide contains more information about the structure and content of the Claims Notification message: [http://www.gs1.org/docs/ecom/xml/3/3.3/eCom-Trade\\_messages.html#ClaimsNotification](http://www.gs1.org/docs/ecom/xml/3/3.3/eCom-Trade_messages.html#ClaimsNotification)

### 6.2 Message Specific Considerations

Not Applicable

## 7 Summary of Changes

Any change in the GS1 standards is done based on the Work Request (WR) submitted by the GS1 User Companies or Member Organisations. All Work Requests are documented in the Work Request system available on the GS1 website: <http://wr.gs1.org>. The system is accessible to registered users. New visitors need to register first, to be able to access it. WRs can be searched by the number referenced in tables below, see: Search Work Requests. The number starts with the two last digits of the year when it was submitted, followed by the consecutive number within that year.



**Note:** WRs submitted earlier than February 2012 should be searched in Old Change Requests.

### 7.1 BMS Release 3.0

| Change  | Associated CR Number |
|---|----------------------|
| Updated for Major Release 3.0, BMS version 3.0.0:<br>Updated to reflect changes in modelling methodology. | N/A                  |

### 7.2 BMS Release 3.1

No work requests. Indirect changes due to upgrade to new Shared and eCom Common libraries.

### 7.3 BMS Release 3.2

| Change   | Associated WR  |
|--|--|
| <div> class ClaimsNotification - maintenance view <div> <div> «root, »<br/> <b>ClaimsNotification</b> </div> <div> + claimsNotificationTypeCode: ClaimsNotificationTypeEnumeration<br/> + isManualProcessNeededForClaimsResolution: boolean<br/> + isSupplementalMessageBeingSent: boolean<br/> + supplementalMessageDescription: Description80 [0..1] </div> <div> maintenance<br/> Change: (Verified) 3.2 changed generalisation from Document to eComDocument class to include AVP (WR 14-110) </div> </div> </div> | <b>14-000110</b><br>Add Attribute Value Pair at the root, line item and sub line item levels |
| <div> class ClaimsNotificationDiscrepancyInformation - mainten... <div> <div> « »<br/> <b>ClaimsNotificationDiscrepancyInformation</b> </div> <div> + claimReasonCode: FinancialAdjustmentReasonCode<br/> + claimAmount: Amount [0..1]<br/> + discrepancyDescription: string [0..1] = {1..80}<br/> «association»<br/> + avpList: Ecom_AttributeValuePairList [0..1] </div> <div> maintenance<br/> Change: (Verified) 3.2 added +avpList (WR 14-110) </div> </div> </div>   | <b>14-000110</b><br>Add Attribute Value Pair at the root, line item and sub line item levels |



## 7.4 BMS Release 3.3

| Change  | Associated WR   |
|---|---|
| <p>Created Ecom_EntityIdentification class and changed association from the previous EntityIdentification</p> | <p>15-000314</p> <p>Make GS1 identification keys optional in GS1 EDI XML</p>                            |
| <p>Created Ecom_DocumentReference class and changed association from the previous DocumentReference</p>       | <p><b>14-000110</b></p> <p>Add Attribute Value Pair at the root, line item and sub line item levels</p> |

## 8 Appendices

Not Applicable

## 9 Acknowledgements

### 9.1.1 Work Group

| Function | Name                        | Company / organisation                                    |
|----------|-----------------------------|---|
| Co-chair | Rossner (Pottier), Natascha | GS1 France  |
| Co-chair | Schmidt, Tom Eric           | August Storck KG  |
| Member   | Bemrose, Jonathan           | R&R Ice Cream   |
| Member   | Bodemer, Petra              | dm-drogerie markt GmbH + Co. KG                           |
| Member   | Boikanyo, Rebene            | GS1 South Africa / Consumer Goods Council of South Africa |
| Member   | Canada, ON                  | M3B 3L1   |
| Member   | Carlson, Jim                | General Mills, Inc.                                       |
| Member   | Chresta, Richard            | GS1 Switzerland   |
| Member   | Cook, Don                   | Wal-Mart Stores, Inc.                                     |
| Member   | Cox, Marc                   | Philips Electronics N.V.                                  |

| Function | Name                     | Company / organisation    |
|----------|--------------------------|---------------------------|
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| Member   | De Flou, Nele            | GS1 Belgium & Luxembourg  |
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| Member   | Duvinger, Karina         | GS1 Sweden                |
| Member   | Foerderer, Klaus         | GS1 Germany               |
| Member   | Gathmann, Stefan         | GS1 Ireland               |
| Member   | Grangard, Anders         | GS1 Global Office         |
| Member   | Harpell, Eileen          | GS1 Community Room Staff  |
| Member   | Hand, Phil               | JDA Software              |
| Member   | Herregodts, Kurt         | GS1 Belgium & Luxembourg  |
| Member   | Kempkes, Fred            | Unilever N.V.             |
| Member   | Kernan, Brendan          | GS1 Ireland               |
| Member   | Kidd, Robin              | Nestle                    |
| Member   | Krid, Anne-Claire        | GS1 France                |
| Member   | Lanoue, Tom              | General Mills, Inc.       |
| Member   | Laur, Rita               | GS1 Canada                |
| Member   | Lenman, Mia              | GS1 Sweden                |
| Member   | Lerch, Hanjoerg          | METRO Group               |
| Member   | Moberg, Dale             | Axway                     |
| Member   | Montes de Oca, Alejandra | GS1 Mexico                |
| Member   | Ng, Ella                 | GS1 Australia             |
| Member   | Peelen, Esther           | GS1 Netherlands           |
| Member   | Pelekies, Andreas        | GS1 Germany               |
| Member   | Perrier, Patricia        | GS1 France                |
| Member   | Przybilla, Christian     | GS1 Germany               |
| Member   | Pujol, Xavier            | GS1 Spain                 |
| Member   | Racek, Greg              | Wal-Mart Stores, Inc.     |
| Member   | Repetto, Mirko           | GS1 Italy                 |
| Member   | Robba, Steven            | 1WorldSync Holdings, Inc. |
| Member   | Rosell, Pere             | GS1 Spain                 |
| Member   | Rosenberg, Steven        | GS1 US                    |
| Member   | Schmid, Sue              | GS1 Australia             |
| Member   | Schneider, Christian     | GS1 Switzerland           |
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| Member   | Sion, Emilie             | GS1 France                |
| Member   | Souza, Nadia             | GS1 Brasil                |
| Member   | Strand, Roman            | GS1 Germany               |
| Member   | Tan, Milton              | GS1 Malaysia              |
| Member   | Tompsett, Simon          | Waitrose                  |

| Function | Name                 | Company / organisation            |
|----------|----------------------|-----------------------------------|
| Member   | Trelle, Ute          | 1WorldSync Holdings, Inc.         |
| Member   | Tse, Steve           | GS1 Hong Kong                     |
| Member   | Tyson, Betty         | Knouse Foods Cooperative, Inc     |
| Member   | Van den Bergh, Senne | GS1 Belgium & Luxembourg          |
| Member   | Van der Eijk, Pim    | OASIS - Sonnenglanz Consulting BV |
| Member   | Veldhuis, Saskia     | Procter & Gamble Co.              |
| Member   | Welch, Shan          | GS1 UK                            |
| Member   | Westerkamp, Jan      | GS1 Netherlands                   |
| Member   | Wilson, Mary         | GS1 US                            |
| Member   | Windsperger, Bekki   | Best Buy Co., Inc.                |
| Member   | Yang, Shaopeng       | GS1 China                         |
| Member   | Yusdiar, Dani        | GS1 Indonesia                     |
| Member   | Zwanziger, Greg      | SUPERVALU                         |

### 9.1.2 Development Team Members

| Function                   | Name              | Organisation      |
|----------------------------|-------------------|-------------------|
| GSMP Process Lead          | Jean-Luc Champion | GS1 Global Office |
| Technical Development Lead | Ewa Iwicka        | GS1 Global Office |
| Peer Review                | Mark Van Eeghem   | GS1 Global Office |